

Provider Notices

Required General Compliance and Fraud, Waste and Abuse Training

The Centers for Medicare & Medicaid Services (CMS) and your MultiPlan Medicare Advantage Network provider agreement mandates all those contracted to provide health care services to Medicare Advantage beneficiaries must complete the applicable Medicare Advantage program compliance trainings. You, including your employees and subcontractors, are required to complete the requisite training within 90 days of hire or contracting, and annually thereafter.

Please note, entities or individuals enrolled in the Medicare program are deemed to have met the CMS compliance training requirement for Fraud, Waste and Abuse (FWA) training. However, these entities or individuals are still required to complete the general compliance training requirements.

It is your responsibility to maintain evidence of completion of the General Compliance and FWA training, such as training materials, training logs and program materials, for 10 years and you must make this evidence available to MultiPlan upon request.